



MUFG Intime India Private Limited

(Formerly Link Intime India Private Limited)

CIN: U67190MH1999PTC118368

C-101, Embassy 247, L.B.S. Marg,
Vikhroli (West), Mumbai - 400 083

Phone: +91 22 4918 6000

Email: mumbai@in.mpms.mufg.com

Website: www.in.mpms.mufg.com

Date: 09/01/2026

TO,

UNIT: MAC CHARLES (INDIA) LIMITED

LIST OF ISIN'S: INE435D07144

Sub.:	Statement of Investor Complaints for the period ended as on December 31, 2025, w.r.t. Non-Convertible Debentures ("NCDs")
Ref.:	Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

We, MUFG Intime India Private Limited, are the Registrar and Transfer Agents of the Company w.r.t. said NCDs, only for providing electronic connectivity.

We further confirm that during the period from **01st October 2025** to **31st December 2025** we have not received any complaints/ grievances from holders of the NCDs issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations as mentioned in the below table:

Particulars	No. of Complaints
Pending at the beginning of the quarter	0
Received during the quarter	0
Disposed off during the quarter	0
Remaining unresolved at the end of the quarter	0

This is for your information.

Thanking you,

Your's faithfully,

For **MUFG Intime India Private Limited**


Gānesh Jadhav
Vice President – Depository Operations

SINCE IT IS SYSTEM GENERATED, WE WILL NOT BE ABLE TO PROVIDE YOU THE HARDCOPY OF THE SAME.